

Quality

"Quality has to be caused not controlled"

Senergy is committed to attaining the highest professional standards of business and management practice to deliver a quality service to employees, clients and suppliers. The Company's management systems, guidelines, standards and procedures, are prepared and used in accordance with the principles of BS EN ISO 9001:2000.

It is the Company's policy to:

- Provide a service that conforms to agreed specifications and standards and meets the customer's requirements.
- Ensure that all management, employees and sub-contractors are fully aware of the company management system through good communication and training.
- Ensure that all activities and operations carried out by the company are in conformance and are maintained to meet all obligations; legal, statutory, regulatory and internally adopted standards.
- Set measurable quality objectives and monitor their progress to ensure a focus on continual improvement.
- Conduct a routine review of the Senergy Integrated Management System to ensure its continuing suitability and effectiveness appropriate to the organisation